

Neocase[™] Software Becomes a Workday Certified Solution Partner

Certified Integration of HR Service Delivery Solution with Workday Human Capital Management Enables More Efficient Employee Data Collection

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Neocase Software, a <u>Workday</u> (NYSE: WDAY) software partner, today announced that it has achieved Workday Certified Solution Partner status. Neocase Software provides customers with a real-time, bidirectional integration that connects <u>Workday Human Capital Management</u> (HCM) with Neocase's HR solutions.

Workday HCM is a single system that enables organizations to make better decisions faster, gain operational visibility, prepare for future talent shifts, and build effective teams. Neocase provides HR service delivery solutions for new and developing service centers, mature shared service centers, and global business services.

With this certified integration, joint customers will be able to further improve employee experiences and increase service center productivity. For example, organizational and employee data changes made in Workday are automatically updated in real-time in Neocase. This enables service center staff to access updated, personalized employee records in Neocase's self-service portal when handling a case. Additionally, documents created or captured within the case management process are automatically posted to the employee's document file in Workday for convenient, centralized access.

"Partnering with Workday supports the value we bring to our customers," said Alain Ries, CEO, Neocase. "This certified integration enables joint customers to further streamline HR delivery processes across Workday and Neocase's systems, which decreases processing time and increases service center productivity and responsiveness."

"With this integration, we're able to remove data transfer delays," said Mircea Albeanu, Head of Human Resources Information System, HR shared services centre, Thales UK. "The real-time data synchronization between Workday HCM and Neocase's HR solutions results in a more personalized and productive experience that couldn't be achieved with legacy interfaces."

For more information about Neocase Solutions, please click here.

About Neocase™ Software

www.neocasesoftware.com

Neocase™ Software is a leading provider of integrated HR and Finance service delivery solutions.

We enable large and mid-size organizations to reduce costs, standardize processes and improve employee, customer and supplier relationships. This is typically achieved within shared service centers and global business services environments.

Our software streamlines service delivery through advanced case management, powerful business process automation, a rich knowledge base, personalized self-service portals and deep analytics.

Currently supporting over 4 million employees across 180 countries, businesses from medium to large-sized to the Fortune 1000 have selected Neocase Software including: MGM Resorts, Smiths Group, Amgen, Sanofi, Merck KGA, Societe Generale, Baker Hughes, Mayo Clinic, The World Bank, Thales Group, Renault, Air France, Canadian Tire, Harrods, PSA Peugeot Citroen and many more...

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